

EdinburghClean.co.uk

Terms and Conditions 2017-2018

Our focus is to deliver quality work and offer excellent value for money.

The Person/Company named on the above Estimate/Invoice will be solely responsible for Payment.

1. All work is subject to a free site inspection, estimate and where applicable or required the clean of a test patch.
2. Access to water may be required on some works.
3. We will not be held responsible for any damage brought to light by cleaning (specifically carpet cleaning) such as moth damage, rot or damage from a previous cleaning process out with EdinburghClean.co.uk
4. Cleaning will not revive fading due to daylight, age or exposure to UV light etc
5. It may not be possible to remove 100% of any Dirt, Chemicals, Paint, Graffiti, Oil, solvent, chewing gum, efflorescence and cement stains etc.
6. All areas to be cleaned must be sound in construction. Cleaning may loosen or remove unsound, broken, damaged or perished surfaces, pointing, paving stones and insecure brickwork. In all cases the cost of any reinstatement will be the customer's responsibility.
7. Where harness points are required; the customer will be required to provide up to date test pass documentation before works begin. EdinburghClean.co.uk will inform customer beforehand if access to roofs is required. Customer should ensure that roof will withstand being stood on and be aware that EdinburghClean.co.uk will accept no responsibility for damage to roof, having informed the customer beforehand.
8. We will advise customer on safe working practice on any specific part of the work. If the customer insists on anything different, any damage incurred will be at their own cost.
9. Estimates provided cannot be guaranteed as final price after works completion. Please ensure you inform your EdinburghClean.co.uk representative ahead of works commencing if you have any budget based restrictions.
10. In accordance with trading standards we operate a 7 day cancellation policy on all accepted estimates. There may be a charge incurred for scheduled works cancelled after this period.
11. During an estimate, it is not always possible to account for all hazardous or inert building waste that could be uncovered during a clearance. In this case, the customer will be immediately informed and a separate estimate generated if required. These items or materials will be left as found until further instruction. Terms of Payment Payment by Electronic Transfer, Cash or Cheque (supported by banker's card only). Payment is required in full upon completion less any deposit paid; a 50% deposit is taken on any site specific material. **Late payments will be pursued using a debt recovery agency, the cost of which will be paid for by the client in addition to the invoice value. Cost will be £20 per correspondence letter plus 10% of original invoice total added per month.**

INSTRUCTION TO COMMENCE WORK MEANS ACCEPTANCE OF TERMS, CONDITIONS AND PAYMENT REQUIREMENTS AS STATED ABOVE.

OUR TERMS DO NOT AFFECT YOUR STATUTORY RIGHTS.

Kind Regards, Ronan Scordecchia (Proprietor)